

## Report on Quality Accreditation of Material Suppliers at Natural Stone Surfaces Ltd

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At Natural Stone Surfaces Ltd, we prioritise providing materials that meet the highest standards for quality, safety, and sustainability. Our material suppliers, including **Silestone**, **Caesarstone**, **Laminam**, **Atlas Plan**, as well as our own brands, **Innova Quartz** and **Innova Ceramics**, are all selected for their commitment to premium, accredited products. Additionally, our own brand materials undergo **SMETA (Sedex Members Ethical Trade Audit)** inspections, underlining our dedication to ethical sourcing and responsible business practices. This report outlines the accreditations and standards each supplier upholds, providing assurance that you receive only the highest quality materials from us.

### 1. Innova quartz

Innova is our exclusive quartz brand, engineered to deliver style, resilience, and performance. Designed to endure daily wear while maintaining its elegant finish, Innova meets strict quality and environmental standards.

- **ISO 9001 Certification:** Innova quartz is produced in facilities certified to ISO 9001 standards, ensuring a consistent quality management process and reliable product quality.
- **NSF Certification:** Innova quartz is NSF certified, ensuring that its surfaces are safe for food contact and use in kitchen environments.
- **GREENGUARD Certification:** Innova quartz is GREENGUARD certified, promoting healthier indoor air quality by reducing VOC emissions.
- **SGS Certification:** Innova quartz has also achieved SGS certification, further validating its quality and environmental compliance through comprehensive testing and third-party verification.

### 2. Innova Ceramics

Innova Ceramics, our exclusive ceramic line, combines style with durability, making it ideal for both residential and commercial applications. Natural Stone Ceramics is a reflection of our commitment to delivering aesthetically appealing and long-lasting materials.

- **ISO 9001 Certification:** Our Innova Ceramics are manufactured to ISO 9001 standards, ensuring rigorous quality management practices.
- **GREENGUARD Certification:** These ceramics are certified for low emissions under GREENGUARD, making them suitable for indoor environments without compromising air quality.
- **NSF Certification:** Innova Ceramics are NSF certified, ensuring they meet food-safe requirements, particularly for use in kitchen and dining spaces.

### 3. SMETA Audits for Innova quartz and Ceramics

In addition to official quality certifications, our Innova quartz and Ceramics brands undergo **SMETA audits**, reinforcing our commitment to ethical and responsible sourcing. SMETA audits, conducted by Sedex, cover the following critical areas:

- **Labour Standards:** Ensuring fair and safe labor practices across our supply chain.
- **Health and Safety:** Committing to safe, ethical working conditions for all employees.
- **Environmental Responsibility:** Implementing sustainable practices in production, waste management, and emissions.
- **Business Ethics:** Promoting transparency, accountability, and responsible management throughout our production process.

SMETA auditing ensures that our own brands adhere not only to top quality standards but also to ethical practices, reassuring our clients of our commitment to responsible sourcing.

### 4. Quality Control and Testing

All our suppliers are subject to stringent quality control processes that validate the durability, aesthetic quality, and performance of the materials, including:

- **Scratch, Heat, and Impact Testing:** Ensuring the surfaces remain resilient against everyday use, particularly in high-traffic or high-use areas.
- **UV and Colorfastness Testing:** For outdoor and indoor applications, these tests ensure that materials retain their aesthetic appeal over time.
- **Rigorous Hardness and Density Testing:** Evaluating the structural strength of our surfaces to guarantee lasting quality and scratch resistance.

### Conclusion

Natural Stone Surfaces Ltd is committed to providing materials that meet the highest standards of quality, safety, and ethical responsibility. By working with suppliers like Silestone, Caesarstone, Laminam, Atlas Plan, and maintaining rigorous oversight of our own brands, NSQ and Natural Stone Ceramics, we ensure you receive only the best in every product we deliver. The official certifications, third-party verifications like SGS, and SMETA audits undertaken by our suppliers and brands reflect our dedication to excellence, giving you peace of mind and confidence in your investment.

For more details on specific certifications or further inquiries, please reach out to our team.